Licener® Single Treatment 100mL- 100% Money Back Guarantee Policy

In addition to any consumer guarantees to which you are entitled at law, Mayne Pharma offers you a 100% money back guarantee if you are not satisfied with your Licener Single Treatment 100mL product for whatever reason.

Terms and conditions of our Licener 100% money back guarantee policy:

- To receive a refund under this policy, please send your claim with your name, contact number or email address and postal address, along with the unused portion of the product in its original packaging and your original written receipt for the product and postage costs, to:

  Mayne Pharma International Pty Ltd
  Attention: Customer Service
  Store A
  1538 Main North Road
  Salisbury South, SA 5106

- Provided we receive your claim as set out above within 60 days from the date of purchase, and you satisfy the other terms and conditions of this policy, we will send you a refund via cheque.
- We will accept one claim per person under this policy. If multiple bottles were purchased in the same transaction, then these may be returned as part of the same claim.
- We will refund a maximum of the recommended retail price for the products purchased, plus reasonable costs for postage within Australia.
- Refunds under this policy are only available for purchases made within Australia.
- If you cannot return the product to us then you are not eligible for a refund under this policy.
- Mayne Pharma reserves the right to refuse your claim if it reasonably suspects that you are abusing or misusing this policy.

For any enquiries phone customer service on 1300 081 849